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VIA ELECTRONIC COMMENT FILING SYSTEM

September 22, 2005

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

Re: Subscriber Acknowledgement Report (September 22, 2005)

WC Docket No. 05-196

Dear Ms. Dortch:

As required under FCC DA 05-2358, attached for filing with the FCC, please find a "Subscriber Acknowledgment Report" completed by Northland Communications Corporation, on behalf of its affiliates and subsidiaries providing VoIP services.

Please direct any questions or correspondence to the undersigned at (206) 621-1351 or via email (paul@northlandco.com).

Sincerely,

Paul Milan Senior Counsel

cc(via email): Byron McCoy (byron.mccoy@fcc.gov)

Telecommunications Consumer Division

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SUBSCRIBER ACKNOWLEDGEMENT REPORT (September 22, 2005) FCC WC Docket No. 05-196

<u>Detailed explanation regarding current compliance with the notice and warning sticker requirements if the provider did</u> not notify and issue warning stickers or labels to 100% of its subscribers by the July 29, 2005 deadline.

As of September 22, 2005, Northland has sent to each of its telephony subscribers existing as of July 29, 2005, via U.S. Mail, the Subscriber Notice referenced in its August 10, 2005 filing. All subscribers acquired since July 29, 2005 have received warning stickers and are required to sign an affirmative acknowledgement verifying their understanding of the limitations of Northland's 911 VoIP services. Since July 29, 2005, a small number of customers have had service connected prior to Northland receiving their acknowledgement. Northland has made changes to its subscriber activation process to prevent further activations prior to obtaining a signed customer acknowledgement.

Quantification of the percentage of the provider's subscribers that have submitted affirmative acknowledgements as of the date of this report, and an estimation of the percentage of subscribers from whom the provider does not expect to receive an acknowledgement by September 28, 2005.

As of September 22, 2005, greater than ninety seven percent (97%) of Northland's VoIP subscribers have signed and returned the affirmative acknowledgement. Northland shall continue its efforts to obtain customer signatures from the twelve (12) customers that have not received and returned the subscriber acknowledgement. Northland anticipates greater than ninety nine percent (99%) compliance on or before September 28, 2005.

Detailed description of any and all actions the provider plans to take towards any of its subscribers that do not affirmatively acknowledge having received and understood the advisory.

Northland continues to contact its non-responsive subscribers, both by phone and by home visits. In light of the Commission's August 26, 2005 Order, Northland is evaluating the use of a "soft" or "warm" disconnect.

<u>Detailed description of any and all plans to use a "soft" or "warm" disconnect (or similar) procedure for subscribers</u> that fail to provide an affirmative acknowledgement by September 28, 2005.

Northland is evaluating whether to use a "soft" or "warm" disconnect of a subscriber not signing an acknowledgment by September 28, 2005.